



April 3, 2024

**John Dillensnyder
Executive Director, TTI**

**24 S. 5th Street
PO Box 685
Allentown, PA 18105**

TTI Allentown Residential is continuing to provide quality, compassionate care to the individuals we serve. Our 3.5 program has been completely restructured and is no longer the "Keenan House" that it once was. It is client-centered, individualized, and progress-based to meet the needs of every individual who walks through the program's doors. The progress-based model allows individuals to get to the root of their substance use. We have seen significant success following this model, and have the lowest re-admission rates of any other residential facility in the area.

Our clients are safe and succeeding; that is our main goal.

We understand there have been rumors regarding the status of the program and its longevity. With full transparency, we have been struggling to increase and maintain our census, which is what ultimately keeps the program running. Empty beds for extended periods of time are cause for concern, and we have been working tirelessly to come up with viable solutions and keep this essential service operating.

At this time, we are still accepting referrals, and so we ask for your support in helping us to continue providing quality treatment for individuals who need it the most.

Thank you all,

John Dillensnyder
Executive Director

A handwritten signature in black ink that reads "John E. Dillensnyder". The signature is written in a cursive, flowing style.